

# Pay problems scenarios matching card set



Lucy is a waitress and after her first payslip, she doesn't understand the tax deductions and thinks she's on the wrong tax code.

Shivaughn is a food delivery cyclist. She has two kids and her income does not cover her bills and food. She thinks that she might be entitled to support from the government.

Ken is a graphic designer. He has decided that he would like a more traditional 9-5pm job to bring in more regular income. He therefore wants to understand what jobs he can apply for.

Daisy works for a charity working to reduce climate change. She also has a jewellery-making side hustle that normally makes her £2-3k per year. But last year it only made £300. She is completing a self assessment tax return but thinks she's made some mistakes.

David is a junior banker. He was shouted at in an aggressive way by his manager. He has tried to talk to them but the manager refuses to meet him to discuss what happened. Since then, he's not been invited to meetings and has been taken off high-profile projects. He thinks this is discrimination because he took paternity leave.

Liam works for Jorge as a junior worker at a plumbing business. He heard on the news that the national minimum wage has increased, and Jorge hasn't increased his wage in line with this. He has tried to talk to his manager, but Jorge won't engage.

Deeraj recently passed his accountancy examination, meaning he is more qualified and a more valuable employee. His pay is still the same as it was before the test and he thinks he deserves more.

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HR

HR then if no support, union

JobCentre/ Recruitment agency

Manager and then HR

Government website

HMRC

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**ANSWER: HMRC**

Shivaughn is a food delivery cyclist. She has two kids and her income does not cover her bills and food. She thinks that she might be entitled to support from the government.

**ANSWER: [GOVERNMENT WEBSITE](#)**

Ken is a graphic designer. He has decided that he would like a more traditional 9-5pm job to bring in more regular income. He therefore wants to understand what jobs he can apply for. **ANSWER JOB CENTRE/RECRUITMENT AGENCY**

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**ANSWER: HR, THEN UNION**

Liam works for Jorge as a junior worker at a plumbing business. He heard on the news that the national minimum wage has increased, and Jorge hasn't increased his wage in line with this. He has tried to talk to his manager, but Jorge won't engage. **ANSWER HMRC**

Deeraj recently passed his accountancy examination, meaning he is more qualified and a more valuable employee. His pay is still the same as it was before the test and he thinks he deserves more. **ANSWER MANAGER, THEN HR**